



Hello,

Welcome to the Upstairs Solutions Newsletter!

Here is the latest information about how Upstairs Solutions LTC's on-line training and Learning Management System are helping our clients improve resident care and business results every day!

[Upstairs Solutions in Nursing Homes Magazine](#)

Upstairs Solutions LTC is the subject of a Feature Article in the August 2006 issue of *Nursing Homes Magazine*! Click on the link above to read.



New Activities Survey Guidelines -- Upstairs Solutions can Help!

The [new F248 surveyor guidance](#) requires that all staff participate in resident activities and that accommodations be made for residents who cannot otherwise participate in certain activities. Our three multimedia activity modules are specially designed to help you meet this standard of care!

- **Welcome to the Activity Department** orients new activity staff to their work in a long-term care facility.
- **Activities - An Interdisciplinary Approach** is our new module for all staff in your facility. This module uses real life examples and case studies to illustrate how every department and every staff member is responsible for the success of activities for each individual resident. This module also explains the theory of activities and how to use person-centered care to improve residents' quality of life.
- In **One-to-One Activities**, we focus on the resident who requires one-to-one interaction. We offer suggestions for one-to-one activities and also discuss the benefits of establishing "activity kits" for one-to-one activities so that any staff member or family member or volunteer can have what they need at their fingertips to have meaningful interactions with residents.

[Click here to request a preview of *Welcome to the Activity Department!*](#)

Client Success Story -- Ottawa Pavilion

Ottawa Pavilion, a SNF in Ottawa, Illinois used to require their night-shift workers to report back to the facility on pay days for inservice training -- until the union began to demand payment for the extra mandatory work time!

Upstairs Solutions delivered a custom rapid implementation that quickly eliminated a backlog of training. Going forward, Ottawa Pavilion staff members are individually completing their inservice requirements on-line during their regular hours.

"We really appreciate Upstairs Solutions' flexibility and creativity," says Margie Lyle, the administrator. "They helped us resolve a potentially costly problem, and my staff is enjoying the new training method!"

[Do you have an operational challenge related to training and education? Click here for a free consultation about how Upstairs Solutions LTC can help YOU!](#)

About Upstairs Solutions LTC



Upstairs Solutions LTC is the leading provider of cost-effective on-line training and compliance tracking for the long-term care industry.

We provide a **full library of multimedia courses (modules)** that are delivered on-demand via the internet and designed exclusively for the long-term care industry, and a state-of-the-art web-based **Learning Management System (LMS)** to efficiently guide and track employee training activities.

[Click here for a movie about how our products and services can benefit your organization today!](#)

For more information about Upstairs Solutions LTC, call us at (866) 763-4500, visit our website at <http://www.upstairssolutions.com>, or simply reply to this email message.

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